



PETSTACULAR CARE

www.petstacularcare.co.uk

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Terms and Conditions

Dog Walking

Petstacular Care will not confirm any booking until a consultation has been carried out with the client, the dog and that the relevant forms, terms and conditions have been received and signed.

A non-refundable 50% deposit of the total cost is required for booking walks of more than 5 consecutive days.

All dog walking payments are to be made within 7 days of receipt of invoice by cash or bank transfer.

Dog walking cancellations – 1 weeks' notice is to be made by either party (client or Petstacular Care) to terminate this service.

If you have a regular dog walking service you must give at least 48 hours notice to cancel or you will be charged in full.

Petstacular Care may terminate immediately if it is thought the dog is badly behaved or aggressive either towards humans, animals or property. The client is liable if the dog injures any 3rd party, property or another animal.

Dogs will **NOT** be let off the lead, unless a waiver form has been signed by the client and the locality is suitable.

If after walks the dog requires to be dried off, a towel must be provided by the client to use.

Petstacular Care will walk the dog as described on the booking form for not less than the time and on the dates booked from the client's address unless another address is specified.

Petstacular Care will walk the dog on other occasions by arrangement.

The client will either ensure that access is given to Petstacular Care to collect the dog from the agreed address at the agreed time, or give Petstacular Care a key to the place where the dog is kept. Petstacular Care will use the key to collect and return the dog and for no other purpose and will keep it safe, not let anyone else have it and will return it to the owner upon demand.

All dogs being walked will undergo a trial period to ensure that they are adequately trained and socialised.

Petstacular Care will apply personal judgement and cut short a walk if necessary because of extreme weather conditions (i.e. heat, thunderstorms) for the safety of both the dog(s) and walker.

I _____ agree to the above Terms and Conditions.

Signed: _____ Date: ____ / ____ / ____